

# Guide to using your website

Welcome to **Chimera ASD**! This guide will help you navigate our site and take full advantage of its features.

# 1. Home page

- ★ MAIN CONTENT
  - Direct access to our **products and services**.
  - Information about our values, missions and goals.

## ★ QUICK NAVIGATION

- Main menu with clear tabs:
  - o **Welcome**: Back to the main page.
  - o About Us: Find out who we are.
  - o Partnerships: Meet our partners.
  - o **Clinics**: Train with us.
  - o **Events**: Take part in the tournament of your dreams.
  - o **Shop**: Find our product range.

## **2. Use the contact form**

★ OBJECTIVE

The contact form allows you to ask us questions, give us your opinion or request help.

- ★ INSTRUCTIONS
  - 1. Go to the section **Contact**.

- 2. Fill in the following fields:
  - o **Name**: Enter your full name.
  - o **E-mail**: Please provide a valid email address.
  - o **Message**: Specify your request.
- 3. Click on **Send**. We will respond to you as soon as possible.

# 3. Access resources

★ LOCATION

Resources can be found in the menu **Help**.

- ★ AVAILABLE CONTENT
  - **User Guide**: Complete guide on how to use the site.
  - **Forum**: Ask your questions to our community. (COMING SOON)
  - Tips for problem solving.

## 4. Security and confidentiality

We attach great importance to the **protection of your data**. Here are some tips for using our site safely:

- Create a strong password for your account.
- Never share your personal information with third parties.
- Check out our <u>Privacy Policy</u> details.

# **5. Frequently Asked Questions (FAQ)**

★ HOW DO I RESET MY PASSWORD?

- Go to the page Login and click on Forgot your password?.
- (Login to your customer area soon available)
- ★ How to contact customer service?
  - Use the contact form or write to us directly at \_ info@chimerasd.com.

- ★ WHERE CAN I FIND THE LATEST NEWS?
  - Check out our **flyer** which scrolls in the header of the **main menu**.

## 6. Assistance

If you encounter any problems or have additional questions, please contact us via:

- E-mail: info@chimerasd.com
- Phone: <u>+393478306354</u>
- **Online chat**: Coming soon to the homepage.

Thank you for choosing Chimera ASD. We hope you find this guide helpful and have a great experience on our site!

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