

Guide to using your website

Welcome to **Chimera ASD**! This guide will help you navigate our site and take full advantage of its features.

1. Home page

- ★ MAIN CONTENT
 - Direct access to our **products and services**.
 - Information about our values, missions and goals.

★ QUICK NAVIGATION

- Main menu with clear tabs:
 - o **Welcome**: Back to the main page.
 - o About Us: Find out who we are.
 - o Partnerships: Meet our partners.
 - o **Clinics**: Train with us.
 - o **Events**: Take part in the tournament of your dreams.
 - o **Shop**: Find our product range.

2. Use the contact form

★ OBJECTIVE

The contact form allows you to ask us questions, give us your opinion or request help.

- ★ INSTRUCTIONS
 - 1. Go to the section **Contact**.

- 2. Fill in the following fields:
 - o **Name**: Enter your full name.
 - o **E-mail**: Please provide a valid email address.
 - o **Message**: Specify your request.
- 3. Click on **Send**. We will respond to you as soon as possible.

3. Access resources

★ LOCATION

Resources can be found in the menu **Help**.

- ★ AVAILABLE CONTENT
 - **User Guide**: Complete guide on how to use the site.
 - **Forum**: Ask your questions to our community. (COMING SOON)
 - Tips for problem solving.

4. Security and confidentiality

We attach great importance to the **protection of your data**. Here are some tips for using our site safely:

- Create a strong password for your account.
- Never share your personal information with third parties.
- Check out our <u>Privacy Policy</u> details.

5. Frequently Asked Questions (FAQ)

★ HOW DO I RESET MY PASSWORD?

- Go to the page Login and click on Forgot your password?.
- (Login to your customer area soon available)
- ★ How to contact customer service?
 - Use the contact form or write to us directly at _ info@chimerasd.com.

- ★ WHERE CAN I FIND THE LATEST NEWS?
 - Check out our **flyer** which scrolls in the header of the **main menu**.

6. Assistance

If you encounter any problems or have additional questions, please contact us via:

- E-mail: info@chimerasd.com
- Phone: <u>+393478306354</u>
- **Online chat**: Coming soon to the homepage.

Thank you for choosing Chimera ASD. We hope you find this guide helpful and have a great experience on our site!

Copyright © 2025 Chimera ASD. All rights reserved.